

FINGERHUT

**6250 Ridgewood Road
St. Cloud, Minnesota 56303**

We apologize that you experienced an issue with your order and understand that you did not receive some or all of the products. Please read this letter and complete the information below to help us process your request.

Prior to filling out this affidavit, please double-check around your home. Your package may have been left with a neighbor, caretaker or landlord. If your order was delivered to a P.O. Box, please follow up with the post office about your package.

If you still can't find the package, let us know by completing the affidavit below. Please note we do not accept affidavits for merchandise that shows as delivered to you over 60 days ago.

Please get the affidavit back to us using **one** of the following methods:

- Attach the affidavit to an email and email it to: customerservice@fingerhut.com
Put the word Affidavit in the email subject line
- Fax the completed affidavit to 1-320-237-9160
- Mail the affidavit to:
6250 Ridgewood Rd.
St. Cloud, MN 56303

Please allow a few days from the day you email or fax your information to us for processing. If you choose to mail the affidavit, please allow 7 – 10 days for processing. We're sorry for any inconvenience. Thanks for being a Fingerhut customer.

Sincerely,

Fingerhut

FINGERHUT

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St. Cloud, Minnesota 56303**

AFFIDAVIT OF MERCHANDISE NOT RECEIVED

- * Name:
- * Shipping Address:
- * 10 Digit Phone Number:
- * Order Number:
- * Product Description(s):

Check all items that apply:

I have not received the merchandise/order in dispute and I have not received any benefit or made money from the loss of the merchandise. I agree to cooperate with law enforcement if there is an investigation.

I have checked with family members, other people at this address, neighbors, and/or caretakers and have confirmed that no one has received this merchandise/order.

In the last 3 years I have filed a merchandise not received claim with other retailers or law enforcement. If so, please provide details below:

I know who has the merchandise and I am not able to retrieve the item(s) from them. If so, please provide us with their contact information below:

I have checked with the delivery company and the response was (please provide information below):

Please select one of the following:

I would like to have my account credited when the review has been completed.

I would like the merchandise resent when the review has been completed.

PRINT NAME

SIGNATURE

DATE

Please note that by signing and submitting this affidavit you certify that the information you have provided is true and accurate to the best of your knowledge.

Unsigned affidavits will not be processed.