

# FINGERHUT

6250 Ridgewood Road

St. Cloud, Minnesota 56303

We apologize that you experienced an issue with your order and understand that you returned the item(s) to us, but unfortunately, we have not received them. Please complete the information below.

(Any items with a Red Asterisk (\*) must be filled out or your claim could be delayed).

\* Name:

\* Address:

(Address, City, State & Zip Code)

\* 10 Digit Phone Number:

\* Order Number:

\* Product Descriptions:

\* Reason For Return:

Please complete the form (also known as an affidavit) below and send this information to us. If you paid return shipping, please attach a readable copy of the postage or shipping receipt. This can help us track your package. We need both the form and the receipt. If either is missing, your credit or exchange for your returned item(s) may be delayed. You must return the completed affidavit and receipt within 45 days of the date on this communication.

You have several options to get the claim form back to us:

- Attach the form to an email and email it to [customerservice@fingerhut.com](mailto:customerservice@fingerhut.com).
  - Put the word Affidavit in the email subject line.
- If you need to include other documentation, scan the completed form along with the other documents and attach it to an email. Send to [customerservice@fingerhut.com](mailto:customerservice@fingerhut.com).
  - Put the word Affidavit in the email subject line.
- Fax the completed form to 1-320-237-9160
- Mail the completed form to  
6250 Ridgewood Rd.  
St. Cloud, MN 56303

Please allow a few days from the day you email or fax your information to us for processing. If you choose to mail the form, please allow 7 – 10 days for processing. We're sorry for any inconvenience. Thanks for being a Fingerhut customer.

Sincerely, Fingerhut

RETURNED MERCHANDISE NOT RECEIVED BY FINGERHUT

Check all of these that apply:

- |  I have checked with family members, others at my address, etc., and no one has the item(s).
- |  I don't have the item(s) listed in this letter nor have I received any payment for them. I agree to cooperate with law enforcement if there is an investigation.
  
- |  I refused delivery, or never picked up the item from UPS or the Post Office.
  - |  I got a refusal slip.
  - |  I did not get a refusal slip.

The item(s) was returned by:

- |  A shipping carrier (examples include YRC, UPS, FedEx, US Post Office, etc)  
Company Name: \_\_\_\_\_  
10 Digit Phone Number: \_\_\_\_\_
- |  I used the Postage Paid Label sent to me by Fingerhut, or I used the Label that came in the box with the item(s).
- |  I paid the postage/shipping.
  - |  I have a copy of the shipping receipt and have included a copy of it.
  - |  I don't have a copy of the shipping receipt.
- |  I returned the item on the following date:
- |  Item(s) were returned with other Fingerhut item(s). (Please list below.)

What address were the items returned to?

Please select one of the following:

- |  I would like my account credited when the investigation has been completed.
- |  I would like the item(s) resent when the investigation has been completed.

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